



The Whispering Willow

Artisan at Willow Springs, 535 Gemblor Road, San Antonio Texas

JUNE 2018

Dear Residents,

Thank you to all of our volunteers that help out with our food distributions and other events each month – we appreciate you giving back to our community!

I want to wish all of the fathers, grandfathers, and other male role models a Happy Father's Day!

We will still have food distributions each **Monday at 12:00 PM** and the CSFP (Cheese Box) distribution will be on **Friday, June 8 at 11:00 AM – 1:00 PM.**

DeeAnn Guajardo
Resident Services Coordinator



MANAGEMENT CORNER

Now that it is summer, we have increased the presence of our courtesy officers. This added security will allow us to expand the hours that community amenities are available to you. The pool will open on Friday, June 1 and rules and hours can be found on the back of this newsletter. We advise children be accompanied by an adult. The laundry facilities will be available 24 hours a day.

SUMMER YOUTH PROGRAM

Date: Tuesdays – Thursdays
Time: 11:00 AM – 2:00 PM
Place: Children's Activity Room



This program is for resident children aged 5 – 11 years old and will host educational and fun activities throughout the summer. You must fill out an enrollment form, so see DeeAnn for more information. A snack and drink are provided each day. The program begins Tuesday, June 12.

YMCA SWIM LESSONS

Lessons will take place in July 9 – 12 and July 16-19 from 10:15 AM – 11:15 AM each day, for residents aged 4 – 14 years. Sign up and register your child(ren) in the Children's Activity Center in advance. Space is limited!

SUMMER FEEDING PROGRAM

Date: Tuesdays – Thursdays
Time: Breakfast: 10:00 – 11:00 AM
Snack: 2:00 PM – 3:00 PM
Place: Children's Activity Room



These free meals provided by the San Antonio Food Bank are available to all children aged 0 – 18 years – no sign up is required, but meals must be eaten in the Activity Room.

RESIDENT SERVICES HOURS

DeeAnn Guajardo
Monday, Tuesday, Thursday, Friday
9:30 AM - 5:30 PM
Wednesday
10:30 AM - 5:30 PM
Phone: 210/212-4116
DeeAnn@mercedhousingtexas.org

FROST BANK BUDGETING CLASS

Date: Wednesday, June 27
Time: 5:00 PM – 6:00 PM
Place: Community Room



Daniel with Frost Bank will be back to share helpful tips on budgeting and creating a financial plan. Sign up in advance in the office and you may be eligible to have late fees waived!

Resident services at this community provided by:



Merced Housing Texas
212 W Laurel St.
San Antonio, TX 78212
210/281-0234

www.MercedHousingTexas.org



Artisan @ Willow Springs Swimming Pool Rules - 2018

We ask for your full cooperation to ensure our residents and guests may enjoy this amenity.

***REMINDER: Swimming pool is for Artisan @ Willow Springs Residents ONLY.**

Swimming Pool Rules **WILL BE ENFORCED** by Management, Staff, and Code 3 Security.

No Lifeguard will be on duty, please swim at your own risk.

Unsupervised and Unattended children will be reported to Child Protective Services.

Please adhere to the following:

- Swimming Pool is for Artisan @ Willow Springs residents only.
Pool Hours: Tuesday – Saturday 9am – 8pm / Sunday 4pm – 8pm / Monday – Closed
* Pool hours subject to change.
- Each apartment will be issued ONE (1) pool pass.
Pool passes **MUST** be worn by any resident 14 years & older.
We advise all children to be accompanied and supervised by an adult at all times.
- For your safety, absolutely **NO HORSEPLAY, RUNNING, PUSHING, SPITTING, or FIGHTING.**
No Profanity, No Public Displays of Affection.
- Causing undue disturbance or any conduct that may endanger the welfare of pool guests is **PROHIBITED.**
- Please **DO NOT** use the pool while under the influence of alcohol.
No **ALCOHOL** or **DRUGS** ALLOWED in pool area.
- **DO NOT** use the pool if you have any of the following:
open sores, wounds, skin infections, or nasal / ear discharges.
- **PROPER** swim attire must be worn. **NO** jeans or cut-offs. White t-shirts only.
No socks or shoes in the pool. (**ONLY THOSE CONSIDERED TO BE SWIMWEAR.**)
Basketball shorts are NOT swimwear.
- **NO DIAPERS ALLOWED IN THE POOL.** (Swim diapers only.)
- No toys, floatation devices only.
- No food allowed in pool area.
Glass containers or breakable objects are **NOT** permitted in the pool area. (Plastic Only)
- Smoking is **NOT** permitted in the pool area. Vaping is also prohibited.
- Pets are **NOT** permitted in the pool area. (Documented Service Animals only.)
- Please **DO NOT** move pool/outdoor furniture. (Any damages will result in charges.)
- Emergency phone is for **EMERGENCY SITUATIONS ONLY.** All other uses will be charged to resident at their expense. (City/State fines will be resident responsibility.)
- Due to pool occupancy restrictions, no parties of any sort may be allowed.

Artisan @ Willow Springs Management and Staff, along w/ Code 3 Security have the authority to enforce these rules and may remove any person who is in violation.

A resident may be verbally warned for the first offense.

The resident may be asked to leave the pool and have their pool pass revoked for a week if a second offense occurs.

Failure to adhere to the pool rules may lead to a lease violation. After 3 violations of ANY kind, a Notice to Vacate may be issued.

Artisan @ Willow Springs Apartments assumes no liability for the loss or theft of personal belongings.

Owners' representatives may close any portions of or the entire pool at any time for safety or maintenance reasons.

***Replacement Pool Pass = \$25.**